

Video	Duration	Topic	Start
FLX_Multisite_MaintenanceTraining_01-Introduction	15.26	Introduction	0.00
		Links	12.17
FLX_Multisite_MaintenanceTraining_02-Acceptance	23.25	Customer acceptance test	0.00
		Ticketing (OTRS and C4CS)	12.48
FLX_Multisite_MaintenanceTraining_03-Connectivity	10.41	Connectivity & health check	0.00
FLX_Multisite_MaintenanceTraining_04-Reports	14.38	Performance report	0.00
FLX_Multisite_MaintenanceTraining_05-RemoteTuning	10.51	Remote post install tuning	0.00
FLX_Multisite_MaintenanceTraining_06-TestReplace	22.30	Remote emergency lighting testing and report	0.00
		Remote lamp failure detection	18.23
		Lamp replacement	20.20
FLX_Multisite_MaintenanceTraining_07-Dashboard	28.11	Multisite System manager customer training	0.00
FLX_Multisite_MaintenanceTraining_08-Service	9.05	Remote operations service	0.00
		Cloud incidents alerts	4.26