

# interact

Release notes

## Multisite System Manager

Version v2.1

22 November 2024

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# 1. Overview

The release notes provide an overview of the new features, enhancements, resolved, and known issues of the latest version and build of the Multisite System Manager.

## 2. Build: 2.92

### 2.1. Build: 2.92

#### 2.1.1. New feature

This Multisite System Manager release does not have any new features.

#### 2.1.2. Enhancement/Improvement

Legal links update

This improvement has led to the update of the following legal links:

1. [Terms of Software Services \(ToSS\)](#)
2. [Interact Account Terms of Use \(ToU\)](#)
3. [Privacy Notice](#)

Reliability of online/offline reporting

This improvement enables the reliability of the online/offline reporting status on all connected devices.

#### 2.1.3. Supported infrastructure

Supported software versions

Lists the latest software components versions supported in the Multisite System Manager.

Cloud services component	Version
Interact Multisite System Manager	v2.92.0
Design software component	Version
Philips Dynalite System Designer	v4.43.18
Commissioning software component	Version
Philips Dynalite System Builder	v4.43.18
Philips Dynalite Enabler app (iOS)	v3.7.0
Philips Dynalite Enabler app (Android)	v3.7.0

Supported hardware's firmware versions

Lists the hardware's latest firmware versions supported in the Multisite System Manager.

Firmware component	Version
PDDEG-S v2	v1.37.19884
PDDEG-S v3	v2.10.19878
PDDEG-S module	v1.0.40134

## 2.2. Resolved issues

The following issues are resolved in this Multisite System Manager release.

### 2.2.1. Inconsistent Energy trend graph

The fix ensures all data displayed on the **Energy trend** graph for **Metered** is consistent.

## 2.3. Known issues

### 2.3.1. Delay when viewing active scenes

**Description:** A delay is observed on viewing the **Active Scenes** in **Assets > Site list > Deployment & Scenes > Scenes**.

**Work around:** Select **Refresh** to reboot the scenes.

### 2.3.2. Schedule deployment error

**Description:** When deploying a new site for the first time, the status displays a failure error upon deployment of the site.

**Work around:** Deploy the site again.

### 2.3.3. Incorrect color identification

**Description:** The **Energy consumption** and the **Energy trend** graph of **Metered** in the **Energy dashboard** shows incorrect color identification for all the **Meter groups**.

**Work around:** Clear all **Meter groups** checkboxes from the dropdown list except for the one that is of interest.

### 3. Build: 2.91

#### 3.1. Build: 2.91

##### 3.1.1. New feature

This Multisite System Manager release does not have any new features.

##### 3.1.2. Enhancement/Improvement

User role update

This improvement enables the Format manager role to add the **Total floor area** value in m2.

##### 3.1.3. Supported infrastructure

Supported software versions

Lists the latest software components versions supported in the Multisite System Manager.

Cloud services component	Version
Interact Multisite System Manager	v2.91.0
Design software component	Version
Philips Dynalite System Designer	v4.43.15
Commissioning software component	Version
Philips Dynalite System Builder	v4.43.15
Philips Dynalite Enabler app (iOS)	v3.6.0
Philips Dynalite Enabler app (Android)	v3.6.0

Supported hardware's firmware versions

Lists the hardware's latest firmware versions supported in the Multisite System Manager.

Firmware component	Version
PDDEG-S v2	v1.36.19288
PDDEG-S v3	v2.09.19290
PDDEG-S module	v1.0.40134

## 3.2. Resolved issues

The following issues are resolved in this Multisite System Manager release.

### 3.2.1. Missing configuration tile

The fix ensures that the **Total floor area** configuration tile is shown in **Light control > Sites > Settings**.

## 3.3. Known issues

### 3.3.1. Schedule deployment error

**Description:** When deploying a new site for the first time, the status displays a failure error upon deployment of the site.

**Work around:** Deploy the site again.

### 3.3.2. Incorrect color identification

**Description:** The **Energy consumption** and the **Energy trend** graph of **Metered** in the **Energy dashboard** shows incorrect color identification for all the **Meter groups**.

**Work around:** Clear all **Meter groups** checkboxes from the dropdown list except for the one that is of interest.

## 4. Build: 2.90

### 4.1. Build: 2.90

#### 4.1.1. New feature

This Multisite System Manager release does not have any new features.

#### 4.1.2. Enhancement/Improvement

Added new deployment state

This improvement enables the user to track the status of deployments for **Schedules**, **Concepts**, and **Deployments** to any sites, providing proper indication in case of failed or partially failed deployments.

#### 4.1.3. Supported infrastructure

Supported software versions

Lists the latest software components versions supported in the Multisite System Manager.

Cloud services component	Version
Interact Multisite System Manager	v2.90.0
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Design software component	Version
Philips Dynalite System Designer	v4.43.14
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Commissioning software component	Version
Philips Dynalite System Builder	v4.43.14
Philips Dynalite Enabler app (iOS)	v3.5.1
Philips Dynalite Enabler app (Android)	v3.5.1
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Supported hardware's firmware versions

Lists the hardware's latest firmware versions supported in the Multisite System Manager.

Firmware component	Version
PDDEG-S v2	v1.36.19288
PDDEG-S v3	v2.09.19290
PDDEG-S module	v1.0.40134

## 4.2. Resolved issues

The following issues are resolved in this Multisite System Manager release.

### 4.2.1. Cloning issues of old Concepts and Schedules

The fix ensures that a pop-up option to fix the cloned **Concepts** and **Schedules** is shown.

### 4.2.2. Incorrect number of deployed sites

The fix ensures that the number of deployed sites is reported correctly in **Light control > Schedules**.

### 4.2.3. OSS vulnerability

The fix ensures that the Open Source Software (OSS) library is updated to the latest version to prevent from security vulnerabilities.

## 4.3. Known issues

### 4.3.1. Schedule deployment error

**Description:** When deploying a new site for the first time, the status displays a failure error upon deployment of the site.

**Work around:** Deploy the site again.

### 4.3.2. Incorrect color identification

**Description:** The **Energy consumption** and the **Energy trend** graph of **Metered** in the **Energy dashboard** shows incorrect color identification for all the **Meter groups**.

**Work around:** Clear all **Meter groups** checkboxes from the dropdown list except for the one that is of interest.

### 4.3.3. Incorrect unit of measure

**Description:** In some case, the **Energy saved** unit of measure is incorrect on **Energy > Site list** view.

**Work around:** Use the **Energy savings** unit of measure displayed in the **Energy dashboard**.

## 5. Build: 2.89

### 5.1. Build: 2.89

#### 5.1.1. New feature

This Multisite System Manager release does not have any new features.

#### 5.1.2. Supported infrastructure

##### Supported software versions

Lists the latest software components versions supported in the Multisite System Manager.

Cloud services component	Version
Interact Multisite System Manager	v2.89.0

  

Design software component	Version
Philips Dynalite System Designer	v4.42.27

  

Commissioning software component	Version
Philips Dynalite System Builder	v4.42.27
Philips Dynalite Enabler app (iOS)	v3.3.0
Philips Dynalite Enabler app (Android)	v3.3.0

##### Supported hardware's firmware versions

Lists the hardware's latest firmware versions supported in the Multisite System Manager.

Firmware component	Version
PDDEG-S v2	v1.35.18954
PDDEG-S v3	v2.08.18974
PDDEG-S module	v1.0.40134

### 5.2. Resolved issues

The following issues are resolved in this Multisite System Manager release.

## 5.2.1. Incorrect subscriptions indication

The fix ensures that the label of the customer subscriptions are displayed correctly in **Assets > Site list > Subscriptions > Type** to avoid misinterpretation.

## 5.2.2. OSS vulnerability

The fix ensures that the Open Source Software (OSS) library is updated to the latest version to prevent from security vulnerabilities.

# 5.3. Known issues

## 5.3.1. Schedule deployment error

**Description:** When deploying a new site for the first time, the status displays a failure error upon deployment of the site.

**Work around:** Deploy the site again.

## 5.3.2. Incorrect color identification

**Description:** The **Energy consumption** and the **Energy trend** graph of **Metered** in the **Energy dashboard** shows incorrect color identification for all the **Meter groups**.

**Work around:** Clear all **Meter groups** checkboxes from the dropdown list except for the one that is of interest.

## 5.3.3. Incorrect unit of measure

**Description:** In some case, the **Energy saved** unit of measure is incorrect on **Energy > Site list** view.

**Work around:** Use the **Energy savings** unit of measure displayed in the **Energy dashboard**.

# 6. Build: 2.88

## 6.1. Build: 2.88

### 6.1.1. New feature

This Multisite System Manager release does not have any new features.

### 6.1.2. Supported infrastructure

#### Supported software versions

Lists the latest software components versions supported in the Multisite System Manager.

Cloud services component	Version
Interact Multisite System Manager	v2.88.0

  

Design software component	Version
Philips Dynalite System Designer	v4.42.27

  

Commissioning software component	Version
Philips Dynalite System Builder	v4.42.27
Philips Dynalite Enabler app (iOS)	v3.3.0
Philips Dynalite Enabler app (Android)	v3.3.0

#### Supported hardware's firmware versions

Lists the hardware's latest firmware versions supported in the Multisite System Manager.

Firmware component	Version
PDDEG-S v2	v1.34.18718/18719
PDDEG-S v3	v2.07.18728/2.07.18729
PDDEG-S module	v1.0.39364

## 6.2. Resolved issues

The following issues are resolved in this Multisite System Manager release.

## 6.2.1. Incorrect energy savings %

The fix ensures that the % of Energy saving is calculated correctly for **Dim savings** and **Switch-off savings** data breakdown.

## 6.2.2. Energy values mismatch

The fix ensures that the energy consumed and energy saved are consistent in both the **Energy dashboard** and the **Site list** view.

## 6.2.3. Sorting option issue

The fix ensures that sorting option is working in the **Last updated** column under concept selection in the deployment window.

## 6.2.4. Stop comparing button issue

The fix ensures that the **Stop comparing** button stops the comparison functionality.

# 6.3. Known issues

## 6.3.1. Incorrect unit of measure

**Description:** In some case, the **Energy saved** unit of measure is incorrect on **Energy > Site list** view.

**Work around:** Use the **Energy savings** unit of measure displayed in the **Energy dashboard**.

# 7. Build: 2.87

## 7.1. Build: 2.87

### 7.1.1. New feature

Compare energy management

This feature enables users to compare the energy dashboard of **Notional** and **Metered** with the previous period and with another site.

For more information, see [Compare](#).

### 7.1.2. Supported infrastructure

Supported software versions

Lists the latest software components versions supported in the Multisite System Manager.

Cloud services component	Version
Interact Multisite System Manager	v2.87.0

Design software component	Version
Philips Dynalite System Designer	v4.42.27

Commissioning software component	Version
Philips Dynalite System Builder	v4.42.27
Philips Dynalite Enabler app (iOS)	v3.2.0
Philips Dynalite Enabler app (Android)	v3.2.0

Supported hardware's firmware versions

Lists the hardware's latest firmware versions supported in the Multisite System Manager.

Firmware component	Version
PDDEG-S v2	v1.33.18458
PDDEG-S v3	v2.06.18444/2.06.18445
PDDEG-S module	v1.0.39364

## 7.2. Resolved issues

The following issues are resolved in this Multisite System Manager release.

### 7.2.1. Energy dashboard value

The fix ensures that the value of the energy saved percentage is consistent throughout the **Energy dashboard**.

### 7.2.2. Truncated format name

The fix ensures that the name of the formats are displayed correctly in the **Site list** view.

### 7.2.3. Gateway online status

The fix improves and enhanced the duration it takes for the gateway to transition to online status.

### 7.2.4. Dim and switch-off savings

The fix ensures that the percentage of **Dim savings** and **Switch-off savings** are consistent in the **Energy dashboard** and **Site list** view.

### 7.2.5. Device health status

The fix ensures that the health status percentage of the connected online and offline devices are consistent in the **System monitoring dashboard**.

### 7.2.6. Incorrect upcoming scene indication

The fix ensures that the upcoming scene of the outdoor area is displayed in the **Next scene** column.

## 7.3. Known issues

### 7.3.1. Incorrect unit of measure

**Description:** In some case, the **Energy saved** unit of measure is incorrect on **Energy > Site list** view.

**Work around:** Use the **Energy savings** unit of measure displayed in the **Energy dashboard**.

# 8. Build: 2.86

## 8.1. Build: 2.86

### 8.1.1. New feature

Energy comparison

This feature enables users to distinctly compare **Consumed energy** and **Saved energy** across all sites in **MWh**, **kWh/Light points**, **Wh/m<sup>2</sup>**, and **%**.

For more information, see Site list view.

### 8.1.2. Supported infrastructure

Supported software versions

Lists the latest software components versions supported in the Multisite System Manager.

Cloud services component	Version
Interact Multisite System Manager	v2.86.0

Design software component	Version
Philips Dynalite System Designer	v4.42.17

Commissioning software component	Version
Philips Dynalite System Builder	v4.42.17
Philips Dynalite Enabler app (iOS)	v3.1.2
Philips Dynalite Enabler app (Android)	v3.1.2

Supported hardware's firmware versions

Lists the hardware's latest firmware versions supported in the Multisite System Manager.

Firmware component	Version
PDDEG-S v2	v1.32.17898
PDDEG-S v3	v2.05.17894
PDDEG-S module	v1.0.38901

## 8.2. Resolved issues

The following issues are resolved in this Multisite System Manager release.

### 8.2.1. Site details

This fix ensures that the site details can be accessed successfully with one click on **Light control > Sites**.

### 8.2.2. Schedule visibility

This fix ensures that the schedules are always visible when some actions are performed on **Site list > Deployment & Scenes**, and a refresh on the **Schedules** page in **Light Control** tab.

### 8.2.3. Connected light points

This fix ensures that the correct number of connected light points are displayed in the **Site list** page.

### 8.2.4. Sites not displayed for deployments

This fix ensures that all the sites of a customer are displayed correctly on **Deployments > Site selection** window and **Light Control > Sites** page.

## 8.3. Known issues

### 8.3.1. Energy dashboard

**Description:** The percentage of dim savings in the energy dashboard is incorrect.

**Work around:** –

Learn more about Interact  
[www.interact-lighting.com](http://www.interact-lighting.com)

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